Lifecycle Management

Customer Support

GE Lifecycle Management solutions offer the most comprehensive level of Customer Support services to cover all your operational and maintenance needs, ensuring a rapid response to any issue.

Get the most from your assets at all stages of their lifecycle

Taking care of components is essential to keep your equipment safe and reliable. Based on our extensive manufacturing experience, Automation & Controls, a part of GE’s Industrial Solutions business, offers professional lifecycle support and provides cost-effective services. GE improves the reliability of operations and extends the operating life of your equipment while keeping costs and risks to a minimum.

GE’s services mean your system is fully supported with spare parts, partial retrofits, extension proposals and engineering studies.
Comprehensive services
The diversity of components and the duration of system lifecycles must be managed, while maximizing equipment reliability at the same time. Thanks to GE's services, your system is fully supported.

Engineering studies
GE provides various series of custom-made studies on demand in order to optimize your investments and plant performance.

Product engineering
Based on its manufacturing experience, GE provides efficient and customized solutions to increase the lifetime of your systems.

Upgrades and retrofit
GE provides you with software upgrades containing the latest system functionalities. GE also performs retrofits in order to maintain products and enable smooth transitions to new technologies.

Obsolescence observation
GE will update you with the latest lifecycle status information for your components (Service Bulletin).

While detecting and monitoring obsolescence, GE provides full support for everything from minor issues to complete product redesign.

GE's strategy for extending operating life
Appropriate actions are guaranteed throughout your products' lifecycle thanks to the following method:

- **Prevent**
  - Technical review
  - Technological surveillance
  - Testing
  - Sustainability study

- **Follow**
  - Lifecycle status management
  - Monitoring of the system and implementation of solutions
    - Stock
    - Replacing equivalent components
    - Redesigning software
    - Redesigning electronics
    - Replacing specific components

- **Evolve**
  - Upgrade
  - Retrofit
  - Partial or complete redesign

GE gives you...

Original Equipment Manufacturer expertise
GE Lifecycle Management solutions are based on extensive OEM knowledge and field experience. GE guarantees the availability of its lifecycle services, product support and spare parts.

Lifecycle management expertise
Professional knowledge ensures the highest level of product lifecycle management, for equipment dating from the 1970s to the newest technology.

Obsolescence observation
Continuous obsolescence observation ensures the highest level of expertise so that GE can protect your investment and develop new technologies.

Benefits

- **Plan and improve your product support and maintenance activity**
  Benefit from help when deciding if an upgrade or replacement is required, ensuring the availability of competent resources and spare parts. This provides you with a smooth transition for new technologies.

- **Improve the reliability & performance of your operations**
  You receive the necessary support throughout the lifetime of your power plant, helping to maximize your return on investment. This ensures your products and systems can be fully maintained.

- **Quality & safety**
  Receive effective solutions that ensure your electricity production is safe and provide you with staff to take care of plant equipment.

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